

SERVICE REPORT

GEM EQUIPMENTS (P) LTD.

S.F. NO. 103, AVANASHI ROAD, ARASUR, COIMBATORE, TN 641 407, INDIA
 PHONE : +91 422 2363800 / 836 / 837
 SERVICE HOT LINE : (O) 93666 31697
 NORTH - 93601 18523 SOUTH - 93443 31697
 SPARES : 93456 31697
 E-mail : service@gemindia.com, parts@gemindia.com
 Website : www.gemindia.com

Complaint No.: 4329
 Equipment : Cooling tower
 Model : GCT - 030
 SR No. : 9741/10/2018

WARRANTY / AMC / CHARGEABLE

Customer : Viba Plastics , Thisuvudivakkam - 600044
 Mm. Sreedharan.
 Ph. No.: 9444042659 Fax No.:

Nature of Complaint :
 Motor failure.

Analysis of Complaint :
 Motor failed due to overload.

Cause of Defect :
 over-load

Action Taken :
 Motor send to GEM (failed one), and new motor replaced from S.S., Chennai.

Spares Used :
 1 HP, Motor.

Observation :
 Motor running good.

Work Commenced Date :

Work Completed Date :

General Instructions to Customer :
 * check regular voltage fluctuation

Customer Remarks :
 Motor replaced new one from S.S., Chennai

Service Engineer Name : Rajiv Gandhi

Work Attended to our Satisfaction

Signature : Date : 6/01/2019

Customer's Name Signature