

**SERVICE REPORT**

**GEM EQUIPMENTS (P) LTD.**

S.F. NO. 103, AVANASHI ROAD, ARASUR, COIMBATORE, TN 641 407, INDIA  
 PHONE : +91 422 2363800 / 836 / 837  
 SERVICE HOT LINE : (O) 93666 31697  
 NORTH - 93601 18523 SOUTH - 93443 31697  
 SPARES : 93456 31697  
 E-mail : service@gemindia.com, parts@gemindia.com  
 Website : www.gemindia.com

Complaint No.:

Equipment : *Cooling tower*

Model : *GW 80R*

SR No. : *4448-05-2018.*

**WARRANTY / AMC / CHARGEABLE**

Customer :

*Rajapalayam mills (P) LTD.*

*7358702112*

Ph. No.:

Fax No.:

*Rajapalayam.*

*9944316090*

Nature of Complaint :

*Sprinkler zinc, damaged.*

Analysis of Complaint :

Cause of Defect :

Action Taken :

*Replacement of the new sprinklers work completed.*

Spares Used :

Observation :

Work Commenced Date : *2/8/19*

Work Completed Date : *2/13/19*

General Instructions to Customer :

Customer Remarks : *Sprinkler replaced and not rotating as per design. K.W.S. replying that GEM Required 0.8 Bar. But sprinkler not rotating Requesting Both GEM and K.W.S. please correct the issue to operate the cooling tower Work Attended to our Satisfaction*

Service Engineer Name :

*P. Gnanesan.*

*M. MARI SAMY*

*Manager Utility*

Customer's Name

Signature

Signature :

*[Signature]*

Date : *2/13/19*